

# RAPID SMILE DENTAL GROUP

## COSMETIC & FAMILY DENTISTRY

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### May 18, 2020 ~ What to Expect at Your Dental Appointment

- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you come for your appointment.
- All paperwork will be provided to you before your appointment. Please make sure the forms are completed before your appointment. If possible fax your forms to (310) 696-0602 or email them to our office at rapidsmiledental@gmail.com before your appointment.
- Before leaving your home for your dental appointment, please be sure to brush your teeth, use the restroom, bring your mask and a pen.
- Please park in an area where you will not have to return to your car to feed the meter. We will not be able to accommodate leaving and returning to the appointment to attend to parking meters.
- Please arrive on-time for your appointment. If you arrive late, it is very possible you may not be seen and have your appointment rescheduled.
- Please come alone to your appointments since the waiting room can only accommodate one person at a time to allow for social distancing.
- In an abundance of caution, if a patient is accompanied by a guest, we will ask the guest to wait in the car. Communication can be maintained via phone and video apps if necessary .
- Once you arrive at our office building please remain in your car and call us at (310) 696-6996 to inform us that you have arrived. Once the exam chair is available for you, we will contact you to come up to the office with your mask on.
- Please make sure to wear your mask at all times covering from the bridge of your nose to under your chin.
- You will be greeted outside the elevator on the fourth floor by one of our team members who will be using a no touch thermometer to take your temperature. If the recorded temperature is above normal limits we will have to reschedule your appointment.
- Using the bathrooms next to the elevator, you will be asked to wash your hands thoroughly and we will provide a mouthwash with a solution of hydrogen peroxide. Please use the mouthwash to rinse your mouth for 60 seconds prior to entering the office.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You may be asked to wear shoe coverings which will be provided.
- Your follow-up appointments will be scheduled outside of the office via phone or email.