

# RAPID SMILE DENTAL GROUP

## COSMETIC & FAMILY DENTISTRY

David Youssefi DMD, INC. A Professional Corporation

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To our valued patients and families,

We hope this letter finds you and your family in good health. Our community has been through a lot lately, and all of us are looking forward to resuming our "new-normal" routines. Your health and safety has, and will continue to always be, our top priority.

Our infection control processes are made so that when you receive care, it's both safe and comfortable. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

We want to assure you about our commitment to your safety. You will see some changes when you arrive for your next visit with us.

- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- All paperwork will be provided to you before your appointment. Please make sure the forms are completed before your appointment. If possible fax your forms to (310) 696-0602 or email them to our office at rapidsmiledental@gmail.com before your appointment.
- Please come alone to your appointments since the waiting room can only accommodate one person at a time to allow for social distancing.
- In an abundance of caution, if a patient is accompanied by a guest, we will ask the guest to wait in the car. Communication can be maintained via phone and video apps if necessary .
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. David Youssefi DMD, FAGD